

## **Terms & Conditions**

### **Online registration**

Race Timing Solutions Ltd (RTS) provides online registration services to event organizers that enable you to sign up for participation in sporting events. You may also sign up on behalf of others, except where explicitly not allowed by the event organizer.

### **Registration verification**

You are responsible for ensuring the accuracy of your registration information. It is particularly important that the entered email address, which is used for sending confirmations and receipts, is correct. If you do not receive an e-mail upon completion of registration, this suggests that your e-mail address was not entered correctly and that remedial action may be required.

### **Payments**

When you register for an event, you can pay with any of the following credit/debit cards: VISA and MasterCard. Alternatively, you may pay by AliPay.

Race Timing Solutions is not liable for transactions between the participant and the event organizer.

### **Cancellation and refund**

You have no right of cancellation or refund, except where explicitly permitted by and on behalf of the event organizer and publicly stated in their cancellation and refund policy. When refunds are permitted, RTS reserves the right to charge an administration fee of HK\$50.

### **Transfer, deferral and switch of race**

You have no right to transfer your registration to another person, defer it to a future event or switch between different races within an event, except where explicitly permitted by and on behalf of the event organizer and publicly stated in their transfer, deferral and switch of race policy. When transfers, deferrals and switches of race are permitted, RTS reserves the right to apply an administration fee of HK\$50. For avoidance of doubt, transfers refers to both individual registration transfer and team member substitution.

### **Personal data**

Race Timing Solutions will only collect information necessary to process your registration for an event or otherwise required by RTS or the organizer for event operation purposes only. You may also elect to receive newsletters from RTS. If you do so, you may choose to terminate this service at any time. By registering for an event, it is deemed that you have granted consent to RTS and the organizer for using your personal data for the stated

purposes. If you are acting as an agent in registering on behalf of someone else, the principle of agency is implied, whereby you are granting consent on behalf of the principal. If the principal subsequently objects and requests the removal of their personal data and does not or will not participate in the event for which they have been registered, then RTS will comply with this request, but no refund will be given.

This information will not be passed on or sold to third parties. You have the right of access to and correction of any personal data held about you.

### **Secure data transmission**

The payment gateway used by RTS is protected against abuse with an SSL solution, which is a system that encrypts all credit/debit card information being sent to us. This means that neither we nor others can obtain your card information. The SSL system also ensures that data between your browser and our server cannot be changed.

### **Errors and omissions**

Race Timing Solutions reserves the rights for correction of any errors or omissions in prices and event descriptions.

### **Contact us**

If you have questions or problems, please do not hesitate to contact us at [info@racetimingsolutions.com](mailto:info@racetimingsolutions.com)

## **條款及細則**

### **網上報名**

精銳計時有限公司 (RTS) 提供網上報名服務給大會令您能夠登記參加不同體育賽事。您同時可以為他人進行登記，除非活動大會明確禁止。

### **登記驗證**

您有責任確保提供正確的登記資料，特別要確認填寫正確的電郵地址，以便用作發送確認登記電郵及收據。如您未能在完成登記後收到確認電郵，則表明您所填寫的電郵地址不正確，可能需要作出更改。

### **付款**

當您進行活動登記時，您可以使用下列信用卡/借記卡進行付款: VISA 及 MasterCard。另外，您可以使用支付寶付款。

RTS 對參加者和活動大會間的交易不承擔任何責任。

## 取消及退款

您沒有取消及退款的權利，除了大會明確許可並在其取消和退款政策中公開發明。當退款許可時，RTS 保留收取 50 港元行政費的權利。

## 轉讓、延遲及更改比賽

除非大會明確許可並在其轉讓、遷延及更改比賽政策中公開發明，否則您沒有權利轉讓您的登記給其他人、遷延至未來的比賽或在活動中更改至不同賽事。當轉讓、遷延及更改比賽許可時，RTS 保留收取 50 港元行政費的權利。為避免疑義，轉讓是指個人註冊轉移和團隊成員替換。

## 個人資料

RTS 將只會收取進行活動登記時所需的資料，或為 RTS 或活動大會進行活動安排所需之用。您可以選擇接收 RTS 的電子報。如您希望接受，您可以隨時選擇取消該服務。進行活動登記時，您會被視為已經同意 RTS 和活動大會使用您的個人資料作上述目的之用。如您是代表其他人登記的代理人，原則上會默認為委託人給予同意代理進行登記。如果委託人隨後反對並要求刪除其個人數據，並且不參加已登記活動，RTS 將遵守其請求，但不予退款。

資料將不會傳遞或出售至第三方。您有權進入及更改有關您的個人資料。

## 保密數據傳輸

RTS 所使用的支付網關使用 SSL 方案防止資料外洩，發送給我們前所有信用卡/借記卡資料都會經系統進行加密。意味著我們和其他人都無法獲取您所使用的卡資料。SSL 系統還確保您的瀏覽器和我們伺服器之間的數據無法更改。

## 錯誤和遺漏

RTS 保留更改任何價錢上及活動簡介中的錯誤和遺漏的權利。

## 聯絡我們

如您有任何疑問或問題，請發送電郵至 [info@racetimingsolutions.com](mailto:info@racetimingsolutions.com) 與我們聯絡。